



Notice of State Water Resources Control Board Emergency Regulation to Control Water Use During Droughts

Del Oro Water Company (DOWC) has been ordered by the California Public Utilities Commission to notify its customers of the State Water Resources Control Board's (Board) restrictions and fines for violations of the Board's regulations. This notification is being sent because California is in a drought and your cooperation is needed to ensure reliable supplies of water for your comfort and necessary use.

1. Do not water outdoor landscapes in a way that causes water to runoff onto adjacent property, non-irrigated areas, private and public walkways, roadways, parking lots, or structures.
2. Do not wash vehicles, unless you're using a hose with a shut-off nozzle or other attachment that will immediately stop the flow of water when the hose is not being used on the vehicle.
3. Do not use drinking water to wash driveways and sidewalks.
4. Do not use drinking water in a fountain or other decorative water feature, unless the water is recirculated.

Violation of any of these four prohibited or restricted water use activities may be punished by a fine of up to five hundred dollars (\$500) for each day in which the violation occurs. Fines may be assessed by any law enforcement officer (ie. sheriff, police, etc). Fines are not assessed by DOWC, and DOWC does not receive any income from the fines. However DOWC has the authority to discontinue water service to any customer who continues to waste water after receiving warnings and/or fines, in accordance with DOWC's Rule 11.B.3.

DOWC previously requested voluntary compliance with these four restrictions as part of the Voluntary Conservation program (Rule 14.1), which customers were notified of in March 2014. DOWC would like to thank customers who have voluntarily conserved water in accordance with Rule 14.1 and asks for your continued observation of all conservation restrictions as listed in Rule 14.1, including those not listed in this notice. Rule 14.1 is available on DOWC's website at: www.delorowater.com/rule14.1.html

Please visit www.delorowater.com/drought.html for the most current information about prohibited water uses, other unauthorized water uses, and mandatory outdoor irrigation restrictions, as well as conservation resources. We encourage you to take advantage of the many conservation resources available on our website to save water.

Esto es la información importante. Por favor encuentre a alguien que puede traducirlo para usted, o llamar al Representante de Servicio al Cliente de Del Oro que habla español en 717-2500.