



2015 Mandatory Staged Restrictions of Water Use: Stage 3 Water Shortage Including Restricted Watering Days

Del Oro Water Company (DOWC) has been ordered by the California Public Utilities Commission (CPUC) to notify its customers of the State Water Resources Control Board's (Board) restrictions and fines for violations of the Board's regulations. This notification is being sent because California is in a drought and your cooperation is necessary to ensure reliable supplies of water for your comfort and necessary use.

In accordance with Governor Brown's Executive Order B-29-15 of April 1, 2015; the Board's Resolution No. 2015-0032 of May 5, 2015; and CPUC Resolutions W-5034 (April 9, 2015) and W-5041 (May 7, 2015); DOWC has filed an amended Rule 14.1 (Advice Letter 408) and will be activating *Mandatory Staged Restrictions of Water Use: Stage 3 Water Shortage beginning June 1, 2015*, following CPUC approval of the amended Rule 14.1. **Customers are to reduce their water usage, as compared to the same period in 2013, by a minimum of 25% AND follow new mandatory restrictions going into effect.**

As part of the Stage 3 restrictions, ALL customers will be limited to **watering two (2) days a week**. Please see the back of this notice to determine your watering days.

The complete list of Rule 14.1 Stage 3 restrictions is printed on the back of this notice; DOWC recommends posting the restrictions list somewhere you will see it daily (such as your refrigerator). Rule 14.1 is available on DOWC's website at: www.delorowater.com/rule14.1.html

Please remember that the following are ALWAYS prohibited:

- The application of potable water to landscapes in a manner that causes runoff such that water flows onto adjacent property, non-irrigated areas, private and public walkways, roadways, parking lots, or structures
- The use of a hose that dispenses potable water to wash vehicles, including cars, trucks, buses, boats, aircraft, and trailers, whether motorized or not, except where the hose is fitted with a shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use
- Using broken or defective plumbing or irrigation after DOWC has notified you to repair it

Violation of any of Board prohibited or restricted water use activities may be punished by a fine of up to five hundred dollars (\$500) for each day in which the violation occurs. Fines may be assessed by any law enforcement officer (ie. sheriff, police, etc). Fines are not assessed by DOWC, and DOWC does not receive any income from the fines. However DOWC has the authority to discontinue water service to any customer who continues to waste water after receiving warnings and/or fines, in accordance with DOWC's Rule 11.B.3.

Del Oro will continue to notify customers (usually via a door tag) as soon as we are aware of any leaks that are the customer's responsibility to repair. Beginning June 1, 2015, customers will have only **two (2) business days to repair leaks**, unless other arrangements are made with DOWC.

Please visit www.delorowater.com/drought.html to report waste of water, and for the most current information about prohibited water uses, other unauthorized water uses, and mandatory outdoor irrigation restrictions, as well as conservation resources. We encourage you to take advantage of the many conservation resources available on our website to save water.

Esto es la información importante. Por favor encuentre a alguien que puede traducirlo para usted, o llamar al Representante de Servicio al Cliente de Del Oro que habla español en (530) 717-2500.

2015 Drought - Stage 3

Mandatory Water Restrictions



1. Outdoor Irrigation Restrictions

Irrigating ornamental landscapes with potable water is limited to no more than **two (2) days per week** as follows:

- Customers with **even**-numbered addresses may irrigate on **Saturdays** and **Tuesdays**
- Customers with **odd**-numbered addresses may irrigate on **Sundays** and **Wednesdays**
- Customers **without** a street address may irrigate on **Saturdays** and **Tuesdays**
- Hand and drip watering may be done at any time, but you **must** still conserve 25%

2. Obligation to Fix Leaks, Breaks or Malfunctions

All leaks, breaks, or other malfunctions in the customer's plumbing fixtures and/or irrigation system must be repaired within **two (2) business days** of written notification by DOWC, unless other arrangements are made with DOWC. "Written notification" includes door tags.

3. Prohibited Uses of Water

- The application of potable water to driveways and sidewalks
 - The use of potable water in a water feature, except where the water is part of a recirculating system
 - The application of potable water to outdoor landscapes during and within forty-eight (48) hours after measurable rainfall
 - The serving of drinking water other than upon request in eating or drinking establishments, including but not limited to restaurants, hotels, cafes, cafeterias, bars, or other public places where food or drink are served and/or purchased
 - Irrigation of ornamental landscape on public street medians (**NEW**)
 - Irrigation outside of newly constructed homes and buildings with potable water unless the potable water is delivered by a drip irrigation systems and/or micro spray irrigation system (**NEW**)
 - Use of potable water for street cleaning with trucks, except for initial wash-down for construction purposes (if street sweeping is not feasible)
 - Use of potable water for construction purposes, such as consolidation of backfill, dust control, or other uses unless no other source of water or other method can be used
4. **Operators of hotels and motels** shall provide guests with the option of choosing not to have towels and linens laundered daily. The hotel or motel shall prominently display notice of this option in each guest room using clear and easily understood language.
5. **Limits on Filling Residential Swimming Pools and Spas:** Re-filling and initial filling of single-family residential swimming pools or outdoor spas with potable water is prohibited (previous Stages allowed certain exceptions).
6. **Limits on Filling Ornamental Lakes or Ponds:** Filling or re-filling ornamental lakes or ponds with potable water is prohibited, except to the extent needed to sustain aquatic life, provided that such animals are of significant value and have been actively managed within the water feature prior to the implementation of any staged mandatory restrictions of water use as described in this Rule.
7. **Other duly adopted restrictions** on the use of potable water as prescribed from time to time by the Commission or other authorized government agencies may be added at any time.

My Irrigation Plan:

My sprinklers ONLY run on:

(Circle your schedule, see left to determine your days)

Saturday & Tuesday

Sunday & Wednesday

My Sprinklers come on at:

_____ AM / PM

(Select a time between
6PM and 8AM.)

PRO TIP: Make sure to start your timer early enough that the entire watering cycle will be done before 8AM!

I will **hand water** my houseplants & other container plants on:

M Tu W Th F Sa Su

(Circle no more than 3 days)

PRO TIP: Use a bucket to capture water from baths, rinsing dishes, warming up the shower, etc., and use that to irrigate container plants while conserving water.