



Black Butte District

Scheduled Water Outage

Tuesday, July 28, 2020, 9:00 am to 5:00 pm

Water service will be temporarily interrupted while a new generator is installed for your health and safety

The new 80kW generator will replace the old manually-operated generator. The generator being installed will automatically come on during power outages, eliminating the wait time for a technician to travel to the district to turn on and operate the generator.

Installing the new generator requires pulling the pump motor to make modifications, removing the old generator, and connecting the new one. This is estimated to take about eight hours, so please plan on having no water service during the time noted above. Customers who need to have water available during this time may submit receipts for reimbursement of bottled water purchases up to \$10.00 via email to CommunityRelations@DelOroWater.com or fax to (530) 894-5405.

Please call our Customer Service Representatives at (530) 717-2510 with any questions or concerns.

Your patience during this upgrade is greatly appreciated.

Hand Delivered: Friday, July 24, 2020

DRAWER 5172 CHICO, CALIFORNIA 95927 – WWW.DELOROWATER.COM

ARBUCKLE – BENBOW – BLACK BUTTE – BUZZTAIL – CALIFORNIA PINES – COUNTRY ESTATES – FERNDALE – HAT CREEK – JOHNSON PARK – LARKSPUR MEADOWS
LIME SADDLE – MAGALIA – METROPOLITAN – MT. LASSEN – PARADISE PINES – RIVER ISLAND – STIRLING BLUFFS – STRAWBERRY – TRAVER – TULARE