



UPDATE: JANUARY 9, 2019

**CAMP FIRE ADVISORY FOR DEL ORO WATER DISTRICTS ONLY
THESE DISTRICTS ARE NOT PART OF OR SERVED BY PARADISE IRRIGATION DISTRICT**

Please note that this Del Oro advisory is specifically for the Del Oro Districts of Paradise Pines, Magalia, Lime Saddle and Buzztail which were affected by the CAMP Fire. At this time, Del Oro is 100% operational in all four districts, currently serving over 3,000 returning residents and businesses. If your service is off, please call us 24/7 at 1.877.335.6764 for a field representative to re-establish your connection if so required. In addition, THERE IS NO STATE MANDATED ORDER PROHIBITING CUSTOMERS FROM DRINKING DEL ORO WATER AT THIS TIME.

The damage caused by the CAMP Fire has affected significant portions of our four districts and we have lost approximately 2,220 homes and businesses throughout the four districts. AREAS IN THE BURNED ZONES of these districts were potentially subject to fire debris and intense heat and may have burned or melted buried pipelines made of plastic which may potentially have released organic chemicals into portions of our water districts.

Del Oro, in conjunction with the State Water Resources Control Board out of Redding, has been making a continuous preliminary evaluation of the burned service areas since immediately after the fire to determine whether organic chemicals, such as benzene, are present. Compiled results should be available within the next week depending on the lab processing time.

You do need to be aware of the following as a guideline for drinking the water:

IF YOU DETECT ODORS OR SMELLS SIMILAR TO PLASTIC, GASOLINE, OR VINYL IN YOUR WATER, PLEASE REPORT IT TO DEL ORO IMMEDIATELY AND DO NOT USE THE WATER FOR DRINKING, COOKING, OR ORAL HYGIENE. USE BOTTLED WATER INSTEAD OR AN ALTERNATE SOURCE OF WATER.
(Bottled water is available at the Magalia Baptist Church in Old Magalia)

As of this date we have received NO VERIFIED ODOR OR SMELL COMPLAINTS from customers.

Please refer to this site as any new information will be posted on this site immediately 24/7.

Del Oro Water Call Center contact information
(8:00 AM – 4:30 PM Monday – Friday)

Paradise Pines District - 530.717.2502

Lime Saddle District – 530.717.2503

Magalia District – 530.717.2504

Buzztail District – 530.717.2520

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DRAWER 5172 CHICO, CALIFORNIA 95927 – WWW.DELOROWATER.COM

ARBUCKLE – BLACK BUTTE – BUZZTAIL – CALIFORNIA PINES – COUNTRY ESTATES – FERNDALE – JOHNSON PARK – LIME SADDLE – MAGALIA
METROPOLITAN – MT. LASSEN – PARADISE PINES – RIVER ISLAND – STIRLING BLUFFS – STRAWBERRY – TRAVER – TULARE – WALNUT RANCH