

# **DEL ORO WATER COMPANY – All Customers – *Voluntary* Compliance Requested**

## **Staged Restrictions of Water Use: Stage 1 Water Shortage**

### **Including Restricted Watering Days**

On Thursday, July 8, 2021, Governor Gavin Newsom issued additional drought declarations to bring California to a total of 50 counties under State Emergency Proclamations (in addition those on April 12, 2021 and May 10, 2021). From the July 8, 2021 Executive Order N-10-21, the governor called on all Californians, ordering the following, in part:

*To preserve the State's surface and groundwater supplies and better prepare for the potential for continued dry conditions next year, and to join existing efforts by agricultural water users, public water systems, and governmental agencies to respond to water shortages, I call on all Californians to voluntarily reduce their water use by 15 percent from their 2020 levels.*

Del Oro Water Company (DOWC) hereby requests its customers' assistance in water conservation efforts. Your cooperation with DOWC's Rule 14.1 – Water Shortage Contingency Plan will help to lessen the effects of this extremely dry water year, and is necessary to ensure reliable supplies of water for your comfort and necessary use.

**All Del Oro Water Company customers are asked to reduce water use by 15% compared to 2020 usage.**

**In addition, customers are asked to observe the Rule 14.1 Stage 1 restrictions as shown on the back of this notice, including restricted watering days.** Customers are allowed to water **three (3) days per week**. Please see the back of this notice for your watering days. Rule 14.1 is available on DOWC's website at: [www.delorowater.com/rule14.1.html](http://www.delorowater.com/rule14.1.html)

Please remember that the following are ALWAYS prohibited:

- The application of potable water to landscapes in a manner that causes runoff to other areas
- The use of a hose that dispenses potable water to wash any vehicles, aircraft, or trailers, except where the hose is fitted with a shut-off nozzle
- Using broken or defective plumbing or irrigation after DOWC has notified you to repair it
- Using outdoor irrigation during and 48 hours following measurable precipitation
- Using potable water in decorative water features that do not recirculate the water
- Using potable water to wash sidewalks & driveways

Del Oro will continue to notify customers (usually via a door tag) as soon as we are aware of any leaks that are the customer's responsibility to repair. As per drought requirements, customers will have only **five (5) business days to repair leaks**, unless other arrangements are made with DOWC.

Please visit [www.delorowater.com/drought.html](http://www.delorowater.com/drought.html) to report waste of water, and for the most current information about prohibited water uses, other unauthorized water uses, and mandatory outdoor irrigation restrictions, as well as conservation resources. We encourage you to take advantage of the many conservation resources available on our website to save water.

Conservation information provided by the State of California can be found on the Save Our Water website at <https://saveourwater.com/en/>

Current drought conditions for California can be found on the United States Drought Monitor website at <https://droughtmonitor.unl.edu/CurrentMap/StateDroughtMonitor.aspx?CA>

The governor's Executive Order N-10-21 calling all Californians to conserve 15% can be found here: <https://www.gov.ca.gov/wp-content/uploads/2021/07/7.8.21-Conservation-Executive-Order-N-10-21.pdf>

**MOBILE HOME PARKS and OTHER PROPERTY MANAGEMENT:** Please share this information with residents who may not have received this notice directly. You can do this by posting this public notice in a public place or distributing copies by hand or mail.

***Esto es la información importante. Por favor encuentre a alguien que puede traducirlo para usted, o llamar al Representante de Servicio al Cliente de Del Oro que habla español en (530) 717-2500.***

*Mailed by July 28, 2021*

DOWC recommends posting the restrictions list somewhere you will see it daily (such as your refrigerator).

# Rule 14.1 Stage 1 Water Restrictions



## 1. Outdoor Irrigation Restrictions

Irrigating ornamental landscapes with potable water is limited to no more than **three (3) days per week** as follows:

- Customers with **even**-numbered addresses may irrigate on **Tuesdays, Thursdays, and Saturdays**
- Customers with **odd**-numbered addresses may irrigate on **Wednesdays, Fridays, and Sundays**
- Customers **without** a street address may irrigate on **Tuesdays, Thursdays, and Saturdays**
- Hand and drip watering may be done at any time, but you are still asked to conserve 10%

## 2. Obligation to Fix Leaks, Breaks or Malfunctions

All leaks, breaks, or other malfunctions in the customer's plumbing fixtures and/or irrigation system must be repaired within **five (5) business days** of written notification by DOWC, unless other arrangements are made with DOWC. "Written notification" includes door tags.

## 3. Prohibited Uses of Water

- The application of potable water to driveways and sidewalks
- The use of potable water in a water feature, except where the water is part of a recirculating system
- The application of potable water to outdoor landscapes during and within forty-eight (48) hours after measurable rainfall
- The serving of drinking water other than upon request in eating or drinking establishments, including but not limited to restaurants, hotels, cafes, cafeterias, bars, or other public places where food or drink are served and/or purchased

- Other duly adopted restrictions on the use of potable water as prescribed from time to time by the Commission or other authorized government agencies may be added at any time.

### My Irrigation Plan:

#### **My sprinklers ONLY run on:**

(Circle your schedule, see left to determine your days)

Saturday, Tuesday, Thursday

Sunday, Wednesday, Friday

#### **My sprinklers come on at:**

\_\_\_\_\_ AM / PM

(Select a time between  
6PM and 8AM.)

***PRO TIP:** Make sure to start your timer early enough that the entire watering cycle will be done before 8AM.*

I will **hand water** my houseplants & other container plants on:

**M Tu W Th F Sa Su**

(Circle no more than 3 days)

***PRO TIP:** Use a bucket to capture water from baths, rinsing dishes, warming up the shower, etc., and use that to irrigate container plants while conserving water.*

