

DEL ORO WATER COMPANY
PARADISE PINES DISTRICT CUSTOMERS
(Account Numbers Beginning With "002")

GREAT NEWS!

Districtwide you saved approximately 37% during the May consumption period
DOWC thanks all customers for your conservation so far

On June 11, the State Water Board reduced your mandatory conservation budget from 28% to 24%

YOUR NEW REQUIRED CONSERVATION IS NOW 24%

SCHEDULE 14.1 STAGED MANDATORY WATER USE REDUCTIONS

ACTIVATION OF STAGE 2

CPUC ADVICE LETTER NO. 412

On June 17, 2015, the California Public Utilities Commission (CPUC) approved Del Oro Water Company's (DOWC) Advice Letter 412 requesting activation of **Stage 2**, Schedule 14.1 *Staged Mandatory Water Use Reductions*.

As part of Schedule 14.1, all Paradise Pines District customers are being given a "water budget," which is the amount of water they may use each month without incurring a drought surcharge. **This water budget will be based on the units of water (cfs) used at each individual location in 2013.** This water budget will be shown on your bills in advance.

- A drought surcharge of **\$6.50 per 100 cubic feet** will be applied to each Ccf used above a customer's allotted budget that month.
- A minimum water budget of 474 cf has been established for single-family, residential customers. That means these customers' water budgets will not be below this threshold, regardless of 2013 water use.
- If specified criteria are met, a customer may file an appeal to have his or her water budget and/or safety net minimum increased. Reasons appeals may be considered include: water use necessary for health and safety, business or economic needs, and significant change in household size. Appeals will only be accepted on the Appeal Form which is available at www.delorowater.com/drought.html. You may also request a paper copy of the Appeal Form from DOWC's Customer Care Center by calling (530) 717-2502.

Specific water restrictions are also in effect. **A complete list of drought restrictions was mailed with your May 27, 2015 bill.** The restrictions are available online at www.delorowater.com/drought.html. If you would like a paper copy mailed to you, call DOWC's Customer Care Center at (530) 717-2502.

Customers who violate these restrictions will be subject to fines and enforcement as follows:

- 1st Violation – Warning Letter
- 2nd Violation- \$50 fine
- 3rd Violation - \$100 fine
- 4th Violation - \$100 fine and Flow Restricting Device installed for a minimum of 3 days
 - Cost to have Flow Restricting Device Removed = \$100 (\$150 after hours)
- Continued Violations – Discontinuance of Service

Mailed by: June 24, 2015