DEL ORO WATER COMPANY – River Island District

Staged Restrictions of Water Use: Stage 1 Water Shortage
Including Restricted Watering Days

Del Oro Water Company (DOWC) hereby requests its customers’ assistance in water conservation efforts. Your cooperation with Rule 14.1 will help to lessen the effects of this drier water year, and is necessary to ensure reliable supplies of water for your comfort and necessary use.

As a Reminder:

Del Oro Water Company, River Island District will continue to observe Rule 14.1 Stage 1 restrictions:

- Customers are allowed to water **three (3) days a week**, Please see the back of this notice for your watering days
- Customers are asked to **reduce water use by 10%**

Customers are asked to observe the Rule 14.1 Stage 1 restrictions as shown on the back of this notice. Rule 14.1 is available on DOWC’s website at: [www.delorowater.com/rule14.1.html](http://www.delorowater.com/rule14.1.html)

Please remember that the following are ALWAYS prohibited:

- The application of potable water to landscapes in a manner that causes runoff such that water flows onto adjacent property, non-irrigated areas, private and public walkways, roadways, parking lots, or structures
- The use of a hose that dispenses potable water to wash vehicles, including cars, trucks, buses, boats, aircraft, and trailers, whether motorized or not, except where the hose is fitted with a shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use
- Using broken or defective plumbing or irrigation after DOWC has notified you to repair it

Del Oro will continue to notify customers (usually via a door tag) as soon as we are aware of any leaks that are the customer’s responsibility to repair. As per drought requirements, customers will have only **five (5) business days to repair leaks**, unless other arrangements are made with DOWC.

Please visit [www.delorowater.com/drought.html](http://www.delorowater.com/drought.html) to report waste of water, and for the most current information about prohibited water uses, other unauthorized water uses, and mandatory outdoor irrigation restrictions, as well as conservation resources. We encourage you to take advantage of the many conservation resources available on our website to save water.

**MOBILE HOME PARKS and OTHER PROPERTY MANAGEMENT:** Please share this information with residents who may not have received this notice directly. You can do this by posting this public notice in a public place or distributing copies by hand or mail.

_Esto es la información importante. Por favor encuentre a alguien que puede traducirlo para usted, o llamar al Representante de Servicio al Cliente de Del Oro que habla español en (530) 717-2500._
DOWC recommends posting the restrictions list somewhere you will see it daily (such as your refrigerator).

Rule 14.1 Stage 1 Water Restrictions

1. **Outdoor Irrigation Restrictions**
   Irrigating ornamental landscapes with potable water is limited to no more than three (3) days per week as follows:
   a. Customers with **even**-numbered addresses may irrigate on **Tuesdays, Thursdays, and Saturdays**
   b. Customers with **odd**-numbered addresses may irrigate on **Wednesdays, Fridays, and Sundays**
   c. Customers without a street address may irrigate on **Tuesdays, Thursdays, and Saturdays**
   d. Hand and drip watering may be done at any time, but you are still asked to conserve 10%

2. **Obligation to Fix Leaks, Breaks or Malfunctions**
   All leaks, breaks, or other malfunctions in the customer’s plumbing fixtures and/or irrigation system must be repaired within five (5) business days of written notification by DOWC, unless other arrangements are made with DOWC. “Written notification” includes door tags.

3. **Prohibited Uses of Water**
   a. The application of potable water to driveways and sidewalks
   b. The use of potable water in a water feature, except where the water is part of a recirculating system
   c. The application of potable water to outdoor landscapes during and within forty-eight (48) hours after measurable rainfall
   d. The serving of drinking water other than upon request in eating or drinking establishments, including but not limited to restaurants, hotels, cafes, cafeterias, bars, or other public places where food or drink are served and/or purchased

4. **Other duly adopted restrictions** on the use of potable water as prescribed from time to time by the Commission or other authorized government agencies may be added at any time.