Del Oro Water Company recently failed a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what you should do, what happened, and what we are doing to correct this situation.

We routinely monitor for the presence of drinking water contaminants. The Maximum Contaminant Level (MCL) or standard uranium is 20 pCi/L. Compliance for uranium is based on a running annual average (RAA) of four consecutive quarterly samples for each well. Testing results received on December 4, 2019 for the 4th quarter of 2019 Uranium showed the current RAA for Well No. 2 as 36 pCi/L.

Although, Well No. 2 has not been used for potable water in DOWC’s distribution system since the 1st quarter of 2010, as a customer you are being notified that Uranium in your drinking water is out of compliance.

What should I do?

- You do not need to use an alternative (e.g., bottled) water supply. However, if you have specific health concerns, consult your doctor.
- This is not an emergency. If it had been, you would have been notified immediately. However, some people who drink water containing Uranium in excess of the MCL over many years may have kidney problems or an increased risk of getting cancer.
- If you have other health issues concerning the consumption of this water, you may wish to consult your doctor.

What steps are being taken to reduce or eliminate the Nitrate and Uranium problem?

Del Oro has moved forward with Point of Use (POU) filtration devices in Territory 2 homes to address the nitrate and uranium levels. Installations of the filtration devices began November 1, 2019. We currently have 5 remaining POU filtrations to install and anticipate completing project by January 15, 2020.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.

Secondary Notification Requirements

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [Health and Safety Code Section 116450(g)]:

- SCHOOLS: Must notify school employees, students, and parents (if the students are minors).
- RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS (including nursing homes and care facilities): Must notify tenants.
- BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS: Must notify employees of businesses located on the property.

This notice is being sent to by: Del Oro Water Company, River Island District, Territory 2. Water System No.: 5402048. For more information, please contact Lilia L. Salazar with Del Oro Water Company at (530) 809-3971 or by mail at Drawer 5172, Chico, CA 95927 or Chad Fischer, Visalia District Engineer with the State Water Resources Control Board, Division of Drinking Water at (559) 447-3300.

December 25, 2019