



**DEL ORO WATER COMPANY
RIVER ISLAND DISTRICT
IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

Este informe contiene información muy importante sobre su agua potable.
Tradúzcalo o hable con alguien que lo entienda bien.

Del Oro Water Company, River Island District, Territory No. 2

Our water system recently had a monitoring and reporting violation. *Although this is not an emergency*, as our customers, you have a right to know what you should do, what happened, and what we are doing to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not your drinking water meets water quality standards. During the month of February 2016, Del Oro Water Company did not receive results for total coliform bacteria and therefore cannot be sure of the quality of your drinking water during that time.

What you should do:

There is nothing you need to do at this time. The next sample was collected in March 2016. Historically and during March 2016, River Island District, Territory 2 has had "absent" (no coliform bacteria present in the drinking water sample) for coliform bacteria results.

What happened?

In February, a Del Oro Water Company field technician took the required Bacteriological test sample and it was submitted to the laboratory for testing, but an unknown incident occurred which resulted in no results being available for that sample ("lab accident").

What is being done to prevent this from happening again?

Del Oro Water Co., will contact the lab prior to the end of the month to verify receipt of Bacteriological sample at the laboratory.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses).

This notice is being sent to you by Del Oro Water Co., River Island District, Territory 2
System ID # 5402048

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